



CSC Volunteer Profile

Café Host

Position Summary:

The New Canadian Hub (NCH) Café Host ensures that our newcomer friends have a positive experience in our café / welcome area. They prepare and serve coffee and snacks, and provide information on programs. Most importantly, they enjoy life-giving, learning conversations with people of all faiths, ages and cultures, and are open to spiritual conversations with them.

Duties & Responsibilities:

- Complete tasks such as making coffee, keeping the café tidy, serving pastries, etc.
- Welcome visitors and engage them in conversation; assist in determining needs they might have
- Help newcomers access NCH programs and events as well as other CFTC supports
- Greet regular visitors and intentionally develop relationships with them
- Be proactive in ensuring an environment of safety, trust, and respect in the café area

Time Commitment:

- Weekly (9:20am-12:00pm), Monday, Tuesday or Thursday; occasional special events
- Weekly (6:30-9:00 pm, Tuesday or Thursday)

Qualifications & Requirements:

- Understanding of, and agreement with, the CSC Statement of Faith, Mission and Pursuits
- Christ-like love and respect for new immigrants/people of other faiths and cultures
- Prior immigrant serving and/or intercultural life experience is an asset
- Attitude of curiosity, openness, and flexibility; empathy & responsibility

Getting Involved Form, Ministry Partner Agreement, Confidentiality, Model Release Form, Police Check Instructions, Child Intervention Check Instructions, Two References

Volunteer Benefits:

- For each person to feel belonging, connection and safety and to experience God's love for them
- For the home countries which they may be fleeing from, and for their families
- For opportunities to share Christ in spiritual conversations

Gifts:

Hospitality, Service, Mercy, Discernment